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Bib Data Sheet

SERIAL NUMBER 09/820,982	FILING DATE 03/30/2001 RULE	CLASS 705	GROUP ART UNIT 2161	ATTORNEY DOCKET NO. 05793.3034
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## APPLICANTS

William J. Turnulty, Richmond, VA;  
 Terry Wayne Thornton, Glen Allen, VA;

\*\* CONTINUING DATA \*\*\*\*\* *None jbd*

\*\* FOREIGN APPLICATIONS \*\*\*\*\* *None jbd*

## IF REQUIRED, FOREIGN FILING LICENSE GRANTED

\*\* 05/07/2001

Foreign Priority claimed 35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after allowance <i>Initials</i>	STATE OR COUNTRY VA	SHEETS DRAWING 3	TOTAL CLAIMS 42	INDEPENDENT CLAIMS 4
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## ADDRESS

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## TITLE

System and method for prioritizing customer inquiries

FILING FEE RECEIVED 1316	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
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